

# REQUEST FOR REPLACEMENT

## DEFECTIVE BALLASTS

Customer No: \_\_\_\_\_ Order No: \_\_\_\_\_

Date Order Shipped: \_\_\_\_\_ Job Name: \_\_\_\_\_

Shipped to: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### BALLAST INFORMATION

| QUANTITY DEFECTIVE | BALLASTS MFG CAT NO | TYPE OF FAILURE INCURRED |
|--------------------|---------------------|--------------------------|
|                    |                     |                          |
|                    |                     |                          |
|                    |                     |                          |
|                    |                     |                          |
|                    |                     |                          |

Who contacted us and requested replacement? \_\_\_\_\_

Company Name \_\_\_\_\_

City & State \_\_\_\_\_ Phone No. \_\_\_\_\_

Date Notified \_\_\_\_\_ Fax No. \_\_\_\_\_

Person Notified \_\_\_\_\_

### SUPPLIER INFORMATION

| ✓ | SUPPLIER            | FAX NO       | PHONE NO     | CONTACT                     |
|---|---------------------|--------------|--------------|-----------------------------|
|   | Advance Transformer | 847-768-7768 | 800-372-3331 | Tracy                       |
|   | Bodine              | 901-853-5009 | 800-223-5728 | Laura Dailey (888-263-4638) |
|   | Magnetek            | 800-967-3393 | 800-262-4272 | Anyone in OEM               |
|   | Motorola            | 847-726-6426 | 800-654-0089 | Rob, Becky                  |
|   | Osram/Sylvania      | 847-726-6426 | 800-654-0089 | Anyone in Customer Service  |
|   | Energy Savings Inc  | 847-925-8492 | 847-925-8400 | Mike Milka (ext 171)        |

NOTE: Fax completed form to appropriate supplier and to person who contacted us for replacements. Retain a copy in Infinity customer service files.

Comments \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



# REQUEST FOR REPLACEMENT

## DEFECTIVE LAMPS

Customer No: \_\_\_\_\_ Order No: \_\_\_\_\_

Date Order Shipped: \_\_\_\_\_ Job Name: \_\_\_\_\_

Shipped to: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### LAMP INFORMATION

| QUANTITY DEFECTIVE | LAMPS MFG CAT NO | TYPE OF FAILURE INCURRED | APPROX HOURS USED |
|--------------------|------------------|--------------------------|-------------------|
|                    |                  |                          |                   |
|                    |                  |                          |                   |
|                    |                  |                          |                   |
|                    |                  |                          |                   |

Who contacted us and requested replacement? \_\_\_\_\_

Company Name \_\_\_\_\_

City & State \_\_\_\_\_ Phone No. \_\_\_\_\_

Date Notified \_\_\_\_\_ Fax No. \_\_\_\_\_

Person Notified \_\_\_\_\_

TO LAMPS MANUFACTURER: Please ship the quantity and catalog number of lamps shown above immediately to the following address, for replacement purposes. If you have any questions regarding this request, please contact above person who requested lamp replacement or above person at Infinity Lighting, Inc.

Ship to: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Attention: \_\_\_\_\_

Mark: \_\_\_\_\_

### SUPPLIER INFORMATION

| ✓ | SUPPLIER       | FAX NO       | PHONE NO     | CONTACT                    |
|---|----------------|--------------|--------------|----------------------------|
|   | Osram/Sylvania | 847-726-6426 | 800-654-0089 | Anyone in Customer Service |
|   | Venture        | 800-451-2605 | 800-451-2606 | Bill Taylor, Kim Pratt     |
|   | GE             |              |              | Contact Infinity Lighting  |
|   | Philips        |              |              | Contact Infinity Lighting  |

NOTE: Fax completed form to appropriate supplier and to person who contacted us for replacements. Retain a copy in Infinity customer service files.

Comments \_\_\_\_\_  
\_\_\_\_\_

